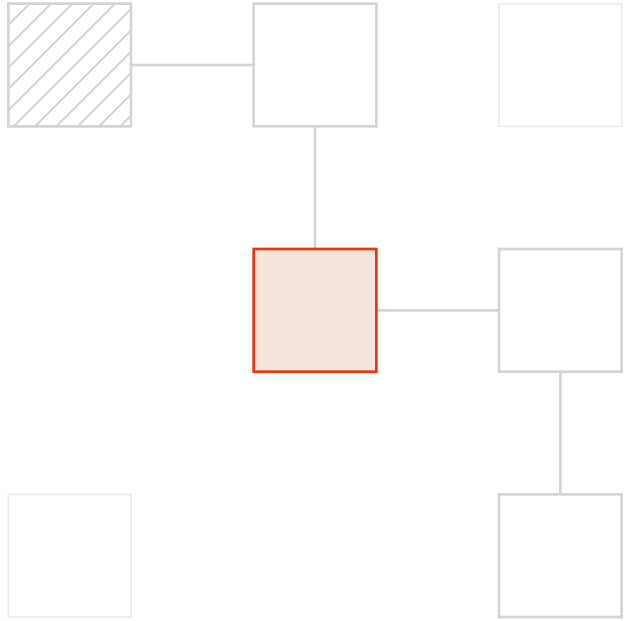
ALIGNED

Making AI work when you're not watching



Four disciplines for
AI your business can depend on

Four ways your business might use AI

HOW WORK STARTS

WHAT AI MAY DO	You initiate	An event initiates
Prepare proposed work	1 AI prepares on request	3 AI prepares automatically
Put it into effect	2 AI acts on request	4 AI acts automatically

The work people do around AI

Prepare the work

Clarify the request.

Gather information and context.

Apply relevant expertise.

Review and decide

Verify facts and calculations.

Correct, approve, or stop.

Escalate exceptions.

Complete the work

Hand off with context.

Follow up. Confirm the work is complete.

Recover failed or missing work.

Four disciplines to make the whole job dependable

As AI takes on more work, people remain responsible for the outcome.

1. Quality controls

Use reliable sources and tools.
Verify facts, calculations, and decisions.

2. Enforced limits

Limit what AI can access and do.
Prevent runaway costs.

3. Controlled recovery

Save progress.
Resume safely or use a fallback.

4. Ongoing ownership

Assign an owner and a backup.
Monitor, fix, retest, and improve.

Which recovery test would you run first?

AI prepares a quote.
A separate step sends it after the required checks and approvals.
The workflow then updates the customer record.

A Partial completion

A quote was sent.
The customer record was not updated.

B Uncertain outcome

Sending times out.
You cannot confirm whether it succeeded.

C Service outage

The sending service stays unavailable.
The customer waits.